

Emil Smolensky

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OBJECTIVE:

To build on my professional experience as a systems administrator that provides challenge and growth.

COMPUTER SKILLS:

IBM PC, DOS, Windows 3.x, Microsoft NT 4.0, Windows 95, Windows 98, Windows 2000, Visual Basic 5.0, Microsoft SQL Server 6.5, Microsoft Exchange 5.0, Apple/Macintosh, Oracle, Crystal Reports, TCP/IP, NetBEUI, AppleTalk Protocol, Netscape, Microsoft Internet Explorer 5.x., PC Anywhere, Clientele.

PROFESSIONAL EXPERIENCE:

1999-2001 Systems Consultant, UPS Logistics Group, Logistics Technologies

- Responsible for hardware and software system implementation at customer sites.
- Installation of software systems across the US.
- Utilized extensive computer skills to configure hardware initial setup.
- Responsible for training new users for proper utilization of hardware and software
- Built lasting and professional relationships with customers for further training to be maintained for the period of system use.
- Ran 24 x 7 implementation to fully satisfy new customers on systems training and utilization.

1997-1999 Network-Engineer/Coordinator, Visient Inc./DVC I Technologies.

- Responsible for maintaining server user accounts, usage, user profiles, settings, and security on a Windows NT 4.0 network.
- Performed numerous upgrades, software and hardware installations, as well as the end user support. Evaluation and diagnosing of system, physical, data link, network, and applications level problems.
- Install and support LAN, RAS and NIC software for TCP/IP protocols for numerous workstations and laptops.
- Managed and maintained users on a Microsoft Exchange server.
- Assisted with daily backup and restore operations of NT 4.0 Server and MExchange Server.
- Communicated with colleagues to research problem and find solution.

1996-1997 Programmer/Analyst, Solve-It Group Inc.

- Developed and deployed multiple database applications.
- Designed and developed sales and order management software (products order, pricing, payments, billing, customer information, discount processing, etc.)
- Wrote complex driven procedures to relate company's sales and material stock. Developed inventory control systems.
- Utilized Visual Basic to develop a front-end. Structured Microsoft SQL Server or Microsoft Access as a back-end database.
- Developed multiple stored procedures and parameter queries. Created reports using Crystal Reports for Visual Basic.

EDUCATION:

1999 Compumaster., Certificate of Attendance

- Supporting, Troubleshooting, and Optimizing Windows NT 4.0.

1997 SIG Inc., Certificate in Computer Programming

- Completed classes in Visual Basic, Microsoft Access, Microsoft SQL Server, Oracle, and Crystal Reports.

1994-1996 RadioTelevisionElectronicSchool., Certificate of Completion.

- Completed classes in Basic Electronics, Circuit Applications, Microprocessor Applications and IBM PC Compatibles, Industrial Electronics, Robotics, and Automated Processing Systems.

1991-1993 30 Credit Hours in Computer Science, Catonsville College.